



# Russell Hobbs



instructions, troubleshooting guide, and guarantee

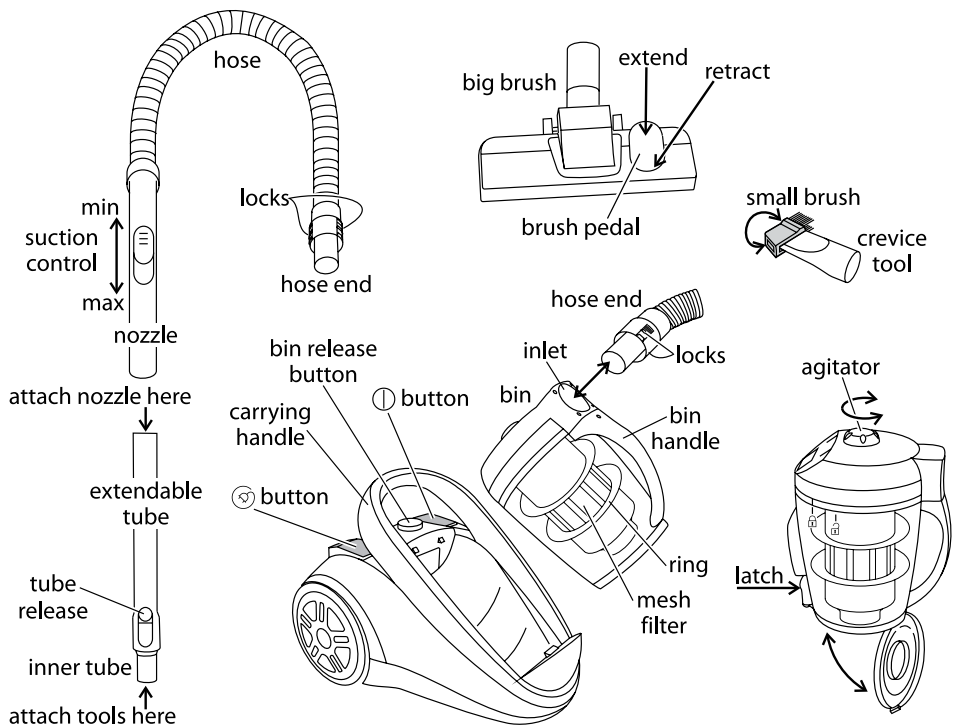
## Problems?

Don't take it back to the shop,  
they won't be able to fix it.

Ring the helpline

# 0845 658 9700

it's a local rate number



Read the instructions before use, and keep them safe. Pass them on if you pass the cleaner on.

### important safeguards

Follow basic safety precautions, including the ones below. It's quite a list, but most of them are simple common sense.

- 1 The cleaner must only be used by or under the supervision of a responsible adult.  
Use and store it out of reach of children.
- 2 Don't put the cleaner in any liquid, and don't use it anywhere damp or wet.
- 3 Don't use the cleaner near a gas, oil (including paraffin), or open fire. The flame may be sucked towards the cleaner, causing a fire hazard.
- 4 Keep hair, clothing, fingers (and toes), away from the end doing the sucking, and from the brush. It won't drag you into the bin, but it may give you a bit of a start.
- 5 Stuff you mustn't pick up:
  - a) don't pick up any liquid – you'll short the motor
  - b) don't pick up stuff that may ignite spontaneously, like matches, bits of fire-lighter
  - c) don't pick up anything burning or smouldering, like cigarette ends, ashes, or embers – wait till they're extinguished and cold
  - d) don't pick up spillage from toner cartridges – the fine carbon particles may pass through the filter, short circuit the motor, and burn it out
  - e) don't pick up cement or plaster dust – they'll combine with moisture in the air, clog the filter, scour the bin, and maybe burn out the motor too
  - f) don't pick up anything sharp – you may puncture the filter and damage the motor
  - g) don't pick up anything biological – you'll eventually have to clean it off the filter, and there's always the possibility that viral particles may pass through the filter, reach the air outlet, and enter your air supply



- 6 If you use the cleaner outdoors (e.g. cleaning the car), connect it to the electricity supply via a residual current device (RCD), with a rated residual operating current not exceeding 30mA.
- 7 Don't leave the cleaner unattended when plugged in.
- 8 Keep an eye on the cable, so it doesn't catch on anything, or trip anyone. Don't run the cleaner over the cable, you'll damage it.
- 9 If you're using the cleaner on stairs, sit it where it can't topple, and keep it below you, so if it does topple, it won't land on you.
- 10 Don't use the cleaner on people, animals, birds, or pets.
- 11 Unplug the cleaner and rewind the cable when not in use, before moving and before cleaning.
- 12 Don't use the cleaner for any purpose other than those described in these instructions.
- 13 Don't use accessories or attachments unless we supply them.
- 14 Don't leave the cleaner in sunlight, prolonged exposure to UV may damage plastics.
- 15 Don't use the cleaner if it's damaged or malfunctions.
- 16 If the cable or plug is damaged, return the cleaner, to avoid hazard.

## **household use only**

### **before using for the first time**

Remove the packaging, but keep it till you're sure the cleaner is working properly.

### **count the bits**

You should have a big brush, two hoses (with nozzles), extendable tube, and small brush/crevice tool. The parts may be packed separately, so check all of the packaging before you dispose of it.

### **fitting the hose**

- 1 Push the hose end into the inlet. You'll hear a click as it locks into position.
- 2 Give it a gentle tug to check it's fitted properly.

### **cable**

- 3 Pull as much cable as you need from the back of the cleaner.
- 4 There's a yellow band round the cable to show there's about a metre left.
- 5 There's a red band about half a metre later that means "Stop pulling, you've run out of cable!".
- 6 Keep an eye on the cable so it doesn't catch on anything, and doesn't trip anyone (including you).

### **carrying and moving the cleaner**

- 7 Lift the cleaner only by the carrying handle.
- 8 Don't sit it upright, it'll fall over.
- 9 You may move the cleaner around by pulling gently (that's gently), on the standard hose.  
Don't try this with the stretch hose – it'll just stretch!



### **hoses**

- 10 You have two hoses – a standard hose, for normal cleaning, and a stretch hose, for stairs and other difficult to reach places.

### **choose the tool for the job**

- 11 The big brush and crevice tool/small brush will fit on the nozzle, or on the end of the extendable tube. The extendable tube fits on the end of the nozzle.
- 12 You'll have your own preferences, but here are few tips for the first time user.
  - big brush**    general purpose brush, used with the extendable tube, for floors and carpets:
    - a) press the rear of the brush pedal to extend the bristles, for hard floor coverings, like vinyl, parquet, anything without pile
    - b) press the front of the brush pedal to retract the bristles, for soft floor coverings, like rugs, carpets, and anything with pile.

- crevice tool** as the name implies, down the sides of upholstery, in awkward spaces, nooks, and crannies nothing else can reach
- small brush** use it to remove pet hair, lint, and dust from blinds, curtains, and upholstery; to brush/clean awkward corners
- a) the small brush is part of the crevice tool
  - b) to use it, turn it a bit more than 90° from the crevice tool
  - c) to store it, turn it back, parallel to the crevice tool.

## tubes

- 13 Fit the extendable tube to the nozzle for floors, carpets, or hard to reach places:
  - a) push the tube release towards the narrow end of the tube, and keep it pressed
  - b) pull out as much of the inner tube as you need – if you're done, push it back
  - c) return the tube release to the locked position
- 14 Push the wide end of the extendable tube on to the nozzle.
- 15 Choose a tool, and push it onto the narrow end of the tube.

## suction control

- 16 The main suction control is above the wheels.
- 17 Move it towards the cable rewind button (↺) to increase suction, move it towards the on/off switch (ⓘ) to decrease suction.
- 18 There's also a suction control on the nozzle – move it towards the nozzle for maximum suction, move it away from the nozzle to reduce suction.

## plug in

**caution** If you've accidentally pressed the on/off switch, the cleaner will come on when you plug it in. This could give you a bit of a start, so be careful.

- 19 Plug the cable into a power socket near the area to be cleaned (switch the socket on, if it's switchable).

## switching on

- 20 Press and release the on/off switch (ⓘ), to turn the cleaner on.

## cleaning

- 21 Move the tool over the surface, cleaning a small area at a time.
- 22 When you move to a new area, overlap the previous area, to make sure none of the surface is missed.

## switching off

- 23 If you've finished, if you want to change tools, or if you just want to stop, press and release the on/off switch (ⓘ), to turn the cleaner off.

## finished cleaning?

- 24 Press and release the on/off switch (ⓘ), to turn the cleaner off.
- 25 Unplug the cleaner.
- 26 Stand clear of the cable, and press the cable rewind (↺).
- 27 Keep clear of the cable, as it rewinds at a fair lick. If it catches on anything, stop pressing, and it'll stop rewinding.
- 28 We've tried not to make it too powerful, to avoid wrecking your home, so you may need to push the plug end into the storage area manually.

## removing and emptying the bin

- 29 You don't have to empty the bin after each use, but it's a very good idea. The cleaner will happily work till it's chock full, but you'll be wasting energy swirling yesterday's dust around. Energy that could be better used sucking up today's dust.
- 30 Switch off, unplug, and leave it for a minute, to let the dust settle.
- 31 Squeeze the locks on the hose end, and pull the hose out of the bin.

- 32 Press the bin release button, and hold it down.
- 33 Grip the bin handle, and pull the bin up and out of the cleaner.
- 34 When the bin is clear of the cleaner, you may let the bin release button go.
- 35 Lower the bin into your dustbin so the bottom of the bin is below the rim – this'll prevent the dust dispersing into your environment.
- 36 Press the latch, to open the bottom of the bin, and dump its contents into the dustbin.
- 37 Turn the agitator on top of the bin twice clockwise, then twice anti-clockwise.
- 38 This agitates the inside of the HEPA filter, releasing any dust that might be held in its folds
- 39 Lift the bottom of the bin up to close it.



## check the filters

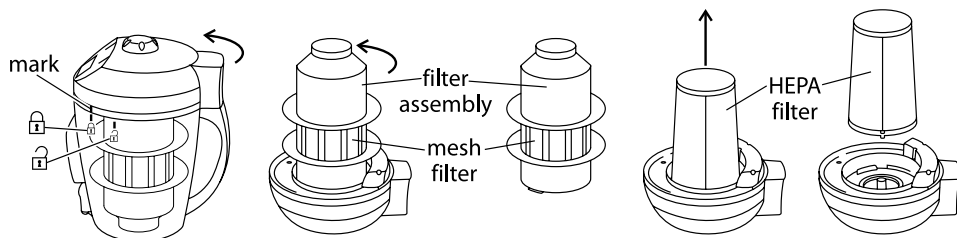
- 40 While emptying the bin, check the filters – blocked filters quickly reduce suction.
- 41 You can see the mesh filter through the side of the bin. You should be able to see the HEPA filter through the mesh filter.
- 42 If either filter looks clogged or dirty, or if you can't see the HEPA filter clearly, it's time to clean both filters – jump to point 53 below.
- 43 If they don't need cleaning, replace the bin in the cleaner – put the bottom in first, then push the top home. You'll hear the locks click into place.
- 44 Give it a tug to check that its secure.
- 45 Push the hose end into the inlet above the bin handle.

## cleaning the cleaner

- 46 Switch the cleaner off and unplug it before cleaning.
- 47 Don't put any part of the cleaner in a dishwasher.
- 48 Don't use harsh or abrasive cleaning agents or solvents.
- 49 Wipe external surfaces with a damp cloth. A dab of washing-up liquid will remove stubborn stains, but clean it off afterwards, or it may stain.
- 50 Wipe the tools with a damp cloth, or hand wash in warm soapy water. Rinse to remove any trace of soap, and air dry before using.
- 51 Wipe the extendable tube and hose with a damp cloth. Use a dab of washing-up liquid to remove any stubborn marks. Remove all trace of the washing-up liquid, and check they're dry before refitting. Don't put them in water, you'll damage them.
- 52 Wash the bin in warm soapy water. Use a soft cloth or sponge, nothing harsh. Rinse to remove all trace of soap and air dry. Don't replace it till it's fully dry.

## cleaning the filters

- 53 Spread out some newspaper – you're going to make a mess.
- 54 Grip the bin handle with one hand, grip the inlet with the other, and turn the lid of the bin to move the | mark on the lid from the  mark on the bin round to the  mark.
- 55 Lift the lid and filter assembly out of the bin, and turn them upside down.
- 56 Turn the filter assembly clockwise, to unlock it, and lift it off, to expose the HEPA filter.
- 57 Lift the HEPA filter up and out of the lid.



## the mesh filter

58 Wash the filter assembly and mesh filter in warm soapy water.

59 Leave it to air dry – don't refit it till it's completely dry.

60 Unscrew the top of the filter unit from the HEPA filter.

## the HEPA filter

61 This filters the returning airflow. It's expensive to replace, so be gentle with it. With careful handling, it should last for years.

62 If the filter looks a bit mucky, tap it over the newspaper, to dislodge the dirt.

63 If its very dirty, soak it in warm soapy water for a few minutes, rinse under a running tap, to remove all trace of soap, then let it air dry – don't refit till it's completely dry.

## reassembly

64 Wait till everything is completely dry before reassembly.



65 Lower the HEPA filter into the lid – you'll have to turn the filter slightly to fit the spindle into the lid, then turn it a bit more to clear the lugs inside the lid.

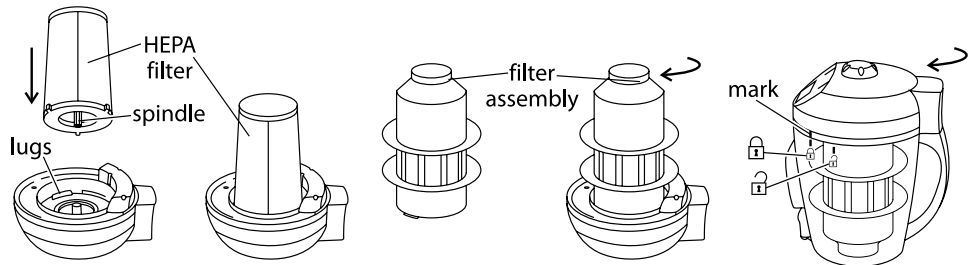
66 Lower the filter assembly over the HEPA filter, then turn it anti-clockwise to lock it into the lid (it's a bayonet-type fitting).

67 Turn the combined lid and filter assembly upside down.

68 Align the mark on the lid with the  marked on the bin.

69 Lower the lid and filter assembly into the bin.

70 Grip the bin handle with one hand, grip the inlet with the other, and turn the lid of the bin to move the | mark on the lid from the  mark on the bin round to the  mark.



71 Replace the bin in the cleaner – put the bottom in first, then push the top home. You'll hear the locks click into place.

72 Give it a tug to check that its secure.

73 Push the hose end into the inlet above the bin handle.

## check the outlet filter

74 Turn the cleaner round and check the outlet filter.

75 Press the lock down, pull the top of the cover away from the cleaner, and lift the cover up and off the cleaner.

76 Ease the outlet filter out of the cleaner.

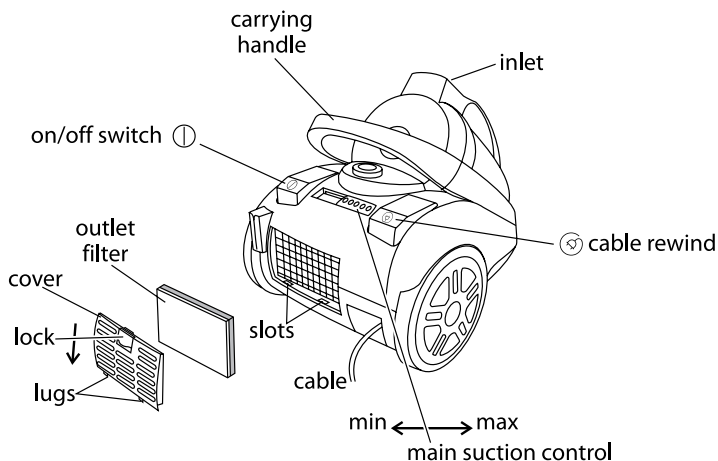
77 If the filter looks a bit mucky, tap it over the newspaper, to dislodge the dirt.

78 If its very dirty, soak it in warm soapy water, swill it out under a running tap, to remove all trace of soap, then let it air dry, till it's completely dry.

79 When it's dry, replace it in the rear of the cleaner.

80 The soft foam side of the filter should be towards the cleaner, the firm, white side of the filter should be towards the cover.

81 Fit the lugs in the bottom of the cover into the slots in the cleaner, and push the top of the cover into the cleaner, till it clicks into place.



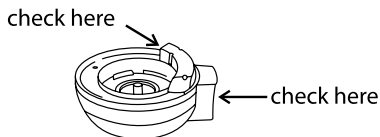
## blockages

No matter how careful you are, sooner or later you'll block the cleaner.

### don't panic!

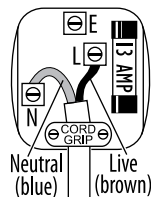
If the cleaner starts to get noisy and you start to lose suction, don't worry, it's not the end of the world, you've probably just blocked it up.

- 1 Switch the cleaner off and unplug it.
- 2 Spread a newspaper on the floor, you're going to make a mess.
- 3 If you're using one of the tools, remove and check it first.
- 4 Pull the hose out and check it – leave it out for the next bit.
- 5 Remove the bin, lid, filter assembly, and filter, then check both ends of the inlet.
- 6 If there is a blockage use a blunt object like a finger, or the blunt end of a ball-point pen to dislodge it, don't use anything sharp.
- 7 Check all the filters.
- 8 If you haven't cleared the blockage by now, try again.
- 9 Still blocked? – Ring the helpline.



## connection

The product doesn't need an earth. It has a 13A BS1362 fuse in a 13A BS1363 plug. To replace the plug, fit the blue wire to N, and the brown wire to L. Fit the cord grip. If in doubt, call an electrician. Don't use a non-rewireable/moulded plug unless the fuse cover is in place. If you remove the plug, dispose of it.



## wheelie bin symbol

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with this symbol mustn't be disposed of with unsorted municipal waste, but recovered, reused, or recycled.



## helpline – 0845 658 9700

If you need help, note the **Model No** (on the rating plate) and ring the helpline 0845 658 9700 (it's a local rate number).

## spare parts

Note the Model No (on the rating plate) and the part(s) you need, then ring the helpline – 0845 658 9700, or email [service@saltoneurope.com](mailto:service@saltoneurope.com) for price(s). You may then order spares with VISA or MASTERCARD.

## service

If you ring Customer Service, please have the **Model No.** to hand, as we won't be able to help you without it. It's on the rating plate (usually underneath the product).

The product isn't user-serviceable. If it's not working, read the instructions, check the plug fuse and main fuse/circuit breaker. If it's still not working, consult your retailer.

If that doesn't solve the problem – ring Customer Service – they may be able to offer technical advice.

If they advise you to return the product to us, pack it carefully, include a note with your name, address, day phone number, and what's wrong. If under guarantee, say where and when purchased, and include proof of purchase (till receipt). Send it to:

**Customer Service, Salton Europe Ltd, Failsworth, Manchester M35 0HS**

email: [service@saltoneurope.com](mailto:service@saltoneurope.com)

telephone: 0845 658 9700 (local rate number)

## guarantee

Defects affecting product functionality appearing within one year of purchase will be corrected by replacement or repair provided the product is used and maintained in accordance with the instructions. Your statutory rights are not affected. Documentation, packaging, and product specifications may change without notice.

## online

[www.russellhobbs.co.uk](http://www.russellhobbs.co.uk) for more products