



# Russell Hobbs

instructions,  
troubleshooting guide,  
and guarantee

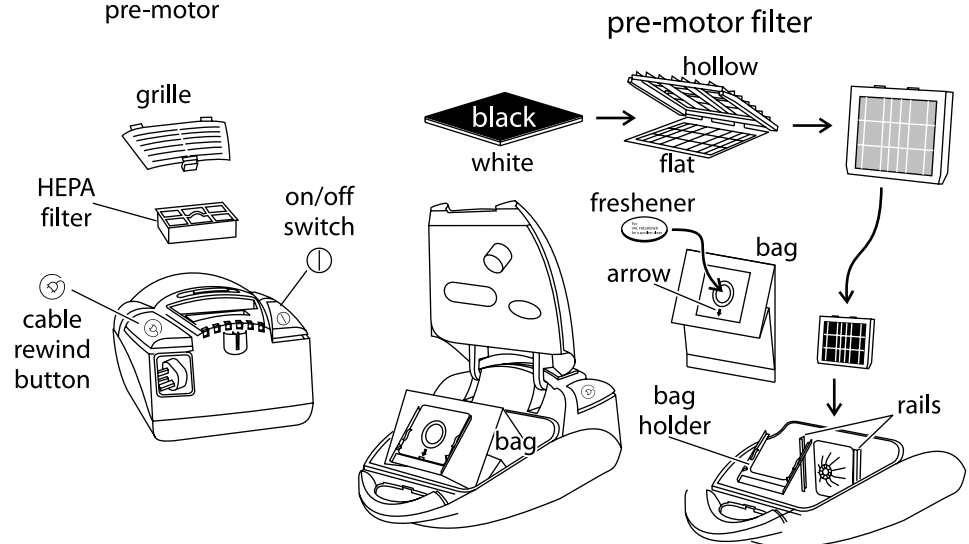
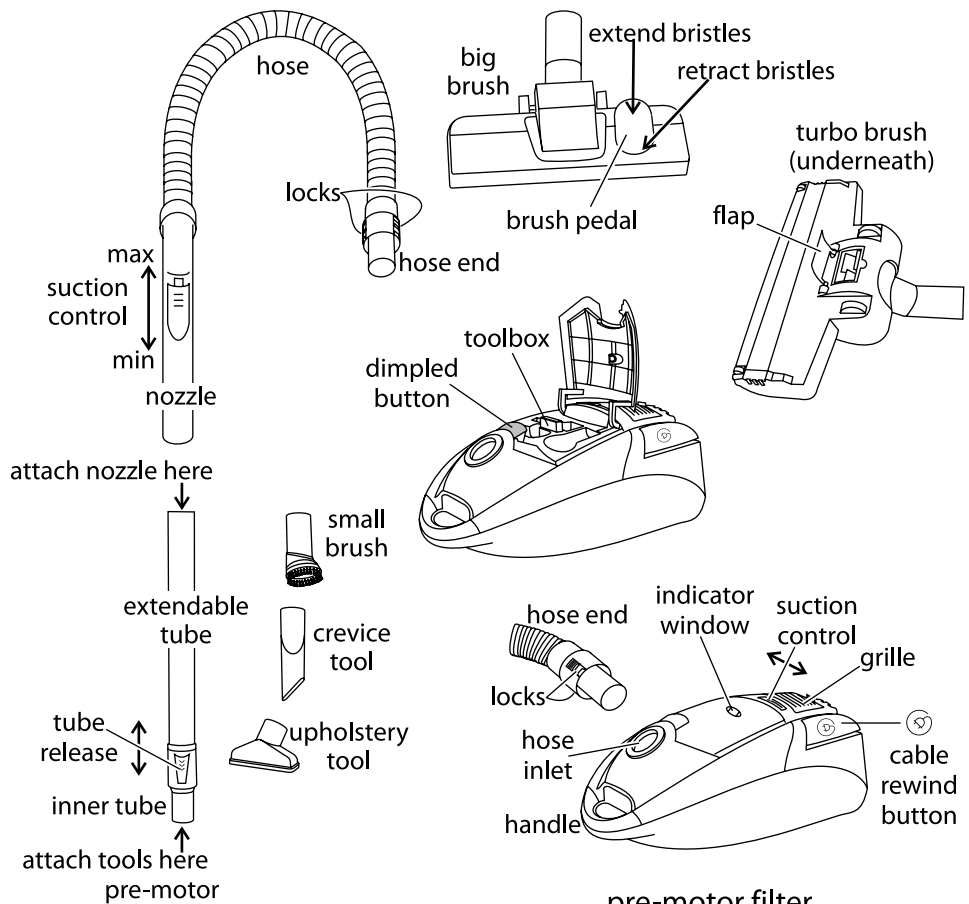
Problems?  
Don't take it back  
to the shop,  
they won't be able  
to fix it.



Ring the helpline

# 0845 658 9700


it's a local rate number



Read the instructions before using your vacuum cleaner, and keep them safe.  
If you pass the cleaner on, pass on the instructions too.

## **important safeguards**

Follow basic safety precautions, including the ones below. It's quite a list, but most of them are simple common sense.

- 1 The cleaner should only be used by or under the supervision of a responsible adult.
- 2 Don't put the cleaner in any liquid, and don't use it anywhere damp or wet.
- 3 Don't use the cleaner near a gas, oil (including paraffin), or open fire. The flame may be sucked towards the cleaner, causing a fire hazard. 
- 4 Keep hair, clothing, fingers (and toes), away from the end doing the sucking, and from the brush. It won't drag you into the cleaner, but it may give you a bit of a start.
- 5 Stuff you mustn't pick up:
  - a) don't pick up any liquid – you'll short the motor
  - b) don't pick up stuff that may ignite spontaneously, like matches, bits of fire-lighter
  - c) don't pick up anything burning or smouldering, like cigarette ends, ashes, or embers – wait till they're extinguished and cold
  - d) don't pick up spillage from toner cartridges – the fine carbon particles may pass through the filter, short circuit the motor, and burn it out
  - e) don't pick up cement or plaster dust – they'll combine with moisture in the air, clog the filter, burst the bag, and maybe burn out the motor too
  - f) don't pick up anything sharp – you may puncture the filter and damage the motor
  - g) don't pick up anything biological – you'll eventually have to clean it off the filter, and there's always the possibility that viral particles may pass through the filter, reach the air outlet, and enter your air supply
- 6 If you use the cleaner outdoors (e.g. cleaning the car), connect it to the electricity supply via a residual current device (RCD), with a rated residual operating current not exceeding 30mA. Don't let the cleaner get wet.
- 7 Store and use the cleaner out of reach of children.
- 8 Don't leave it unattended when plugged in.
- 9 Keep an eye on the cable, so it doesn't catch on anything, or trip anyone up. Don't run the cleaner over the cable, you'll damage it.
- 10 If you're using the cleaner on stairs, sit it where it can't topple, and keep it below you, so if it does topple, it won't land on you.
- 11 Don't use the cleaner on people, animals, birds, or pets.
- 12 Unplug the cleaner and rewind the cable when not in use, before moving and before cleaning.
- 13 Don't use the cleaner if the bag is full – switch off, unplug, and replace it.
- 14 Don't use the cleaner for any purpose other than those described in these instructions.
- 15 Don't use accessories or attachments other than those we provide.
- 16 Don't leave the cleaner in sunlight, prolonged exposure to UV may damage plastics.
- 17 Don't use the cleaner if it's damaged or malfunctions. If the cable or plug is damaged, the cleaner must be returned in order to avoid hazard.

## **household use only**

## **before using for the first time**

Remove the packaging, but keep it till you're sure the cleaner is working properly.

### **filters**

Keep the filters clean – if they get blocked, you'll lose suction rapidly.

### **count the bits**

In the box you'll find a turbo brush, big brush, hose (with nozzle), extendable tube, crevice tool, fabric tool, small brush, 2 spare bags, a spare HEPA filter, and a small bag of vac fresheners. These may be packed separately, so check all of the packaging before you dispose of it. The crevice tool, fabric tool, and small brush may be mounted in slots in the toolbox.

### **fitting the hose**

- 1 Turn the hose end, to align the locks on either side with the notches in the inlet.
- 2 Push the hose end into the inlet. You'll hear a click as it locks into position.
- 3 Give it a gentle tug to check it's fitted properly.

### **cable**

- 4 Pull as much cable as you need from the back of the cleaner.
- 5 There's a yellow band round the cable to show there's about a metre left.
- 6 There's a red band about half a metre later. This means "Stop pulling, you've run out of cable!".
- 7 Keep an eye on the cable so it doesn't catch on anything, and doesn't trip anyone (including you).



### **carrying and moving the cleaner**

- 8 Lift the cleaner only by the handle.
- 9 When the cleaner is sitting on its wheels (normal position), you can move it around by pulling gently (that's gently), on the hose.
- 10 For stationary jobs like curtains, you may sit the cleaner upright, with the handle uppermost, but don't try to move it around like this, it'll fall over.

### **choose the tool for the job**

- 11 You may fit the tools on the nozzle, or on the extendable tube. The extendable tube fits on the nozzle.
- 12 You'll have your own preferences, but here are few tips for the first time user.

**big brush** normally used with the extendable tube, for floors and carpets:  
Press the rear of the brush pedal to extend the bristles for hard floors, or floor coverings without pile.  
Press the front of the brush pedal to retract the bristles for use on rugs, carpets, and anything with pile.

**turbo brush** normally used with the extendable tube, for floors and carpets, this has a rotating brush, powered by suction, for deeper cleaning.  
Slide the tab on top of the brush to show  for use on floors without carpet, or carpet with short pile; slide it to show  for rugs and long pile carpets.  
Use the big brush for the daily clean, the turbo for the weekly deep clean

- small brush** use it to remove pet hair, lint, and dust from blinds, curtains, and upholstery; to brush/clean awkward corners.
- crevice tool** as the name implies, down the sides of upholstery, in awkward spaces, nooks, and crannies nothing else can reach.
- fabric tool** use this to clean fabric upholstery, curtains, and other hanging fabrics

## **toolbox**

- 13 Press the dimpled button between the hose inlet and the indicator to unlock the toolbox. It has spaces for the small brush, crevice tool, and fabric tool.

## **tubes**

- 14 Fit the extendable tube to the nozzle for floors, carpets, or hard to reach places:
  - a) push the tube release towards the narrow end of the tube, and keep it pressed
  - b) pull out as much of the inner tube as you need – if you're done, push it back
  - c) return the tube release to the locked position
- 15 Push the wide end of the extendable tube on the end of the nozzle.
- 16 Choose a tool, and push it on the narrow end of the tube.

## **suction control**

- 17 There are two ways to control the suction:
  - a) The suction control on top of the cleaner – slide it towards max to increase the cleaning power, towards min to decrease the power.
  - b) The suction control on the nozzle – move it away from the nozzle for maximum suction, towards the nozzle to reduce suction.

## **plug in**

**caution** If you've accidentally pressed the on/off switch, the cleaner could come on when you plug it in. This could give you a bit of a start, so be careful.

- 18 Plug the cable into a socket near the area to be cleaned (switch the socket on, if it's switchable).

## **switching on**

- 19 Press and release the on/off switch ①, to turn the cleaner on.

## **cleaning**

- 20 Move the tool over the surface, cleaning a small area at a time.
- 21 When you move to a new area, overlap the previous area, to make sure none of the surface is missed.

## **switching off**

- 22 If you've finished, if you want to change tools, or if you just want to stop, press and release the on/off switch ①, to turn the cleaner off.

## **finished cleaning?**

- 23 Press and release the on/off switch ①, to turn the cleaner off.
- 24 Unplug the cleaner.
- 25 Stand clear of the cable, and press the cable rewind button ⑤, the cable will rewind.
- 26 Keep clear of the cable, as it rewinds at a fair lick. If it catches on anything, stop pressing, and it'll stop rewinding.
- 27 We've tried not to make it too powerful, to avoid wrecking your home, so you may need to push the plug end into the storage area manually.

## **indicator window**

28 A red bar will move into the indicator window if the bag is full, or if there's a blockage. Stop, switch off, unplug, replace the bag, or clear the blockage.

## **remove the bag**

29 You don't have to replace the bag after each use, but you do have to keep an eye on the indicator, and change the bag when it's full, otherwise you'll choke the cleaner.

30 Switch off, unplug, and leave the cleaner for a minute, to let the dust settle.

31 Squeeze the locks on the hose end, and pull the hose out of the cleaner – this'll keep the hose out of your way.

32 Squeeze the door release towards the hose inlet, and raise the door, to expose the bag.

33 Grip the top of the cardboard mount, and slide it up and out of the bag holder, then lower the bag gently into the dustbin..

✳ Don't handle the bag – if you squeeze it, you'll eject the contents over your newly cleaned floor.

34 Don't try to empty the bag and reuse it. The bag takes quite a pounding from the suction of the cleaner, and from the dust and dirt hitting its walls. Oils from your skin will weaken it further, so it might burst inside the cleaner.

## **check the pre-motor filter**

35 While the bag's out of the way, you should check the pre-motor filter.

36 Slide the filter holder up and out of its retaining rails at the rear of the bag compartment.

37 If the filter looks a bit mucky, tap it over the dustbin, to dislodge the dirt.

38 If it's very dirty:

- a) undo the clips at the bottom of the filter holder, and remove the filter
- b) soak it in warm soapy water, swill it out under a running tap, to remove all trace of soap, then let it air dry, till it's completely dry, before replacing in the filter holder
- c) you'll see that the filter holder has a "flat" side and a "hollow" side, to accommodate the filter
- d) lay the white side of the filter against the flat side, then close the filter holder

39 Hold the filter holder with the hinges uppermost, and the clips at the bottom, with the white side against the wall at the rear of the bag compartment..

40 Slide the filter holder down between the retaining rails at the rear of the bag compartment – you should now see only the black side of the filter.

## **fit the new bag**

✳ Put a freshener into the new bag before fitting it – these are small cards impregnated with perfume, to modify any odours coming from the dust and dirt.

41 Hold the new bag by the cardboard mount, with the arrow pointing towards the bag holder, then slide the mount into the bag holder, arrow downwards.

42 Close the door, and check that the door release has clicked into place.

43 Align the locks on either side of the hose end with the notches in the hose inlet.

44 Push the hose end into the inlet. You'll hear a click as it locks into position.

45 Give it a gentle tug to check it's fitted properly.

## **check the HEPA filter**

- 46 After replacing the bag, you should check the HEPA filter. A blocked HEPA filter will quickly reduce suction, and it's easy to remove and clean.
- 47 The HEPA filter cleans the returning airflow. It's expensive to replace, so be gentle with it. With careful handling, it should last for years. We've given you a spare, so you don't have to stop cleaning while you wash and dry the HEPA filter – simply fit the spare.
- 48 The HEPA filter lies under the large grille between the on/off switch ① and the cable rewind button ②.
- 49 Press the grille release towards the grille, lift it off, and lift the HEPA filter out by its handle.
- 50 If the filter looks a bit mucky, give it a gentle tap it over the dustbin, to dislodge the dirt.
- 51 If its very dirty, soak it in warm soapy water for a few minutes, rinse under a running tap, to remove all trace of soap, then let it air dry– don't refit till it's completely dry.
- 52 To refit it, or to fit the spare, simply drop it into the space under the grille.
- 53 Fit the lugs on the grille into the holes in the cleaner, close the grille, and check that the grille release clicks into place.

## **cleaning the cleaner**

- 54 Switch the cleaner off and unplug it before cleaning.
- 55 Don't put any part of the cleaner in a dishwasher.
- 56 Don't use harsh or abrasive cleaning agents or solvents.
- 57 Wipe external surfaces with a damp cloth. A dab of washing-up liquid will remove stubborn stains, but clean it off afterwards, or it may stain.
- 58 Wipe the tools with a damp cloth, or hand wash in warm soapy water. Rinse to remove any trace of soap, and air dry before using.
- 59 Wipe the extendable tube and hose with a damp cloth. Use a dab of washing-up liquid to remove any stubborn marks. Remove all trace of the washing-up liquid, and check they're dry before refitting. Don't put them in water, you'll damage them.

## **timing**

- 60 Clean the cleaner frequently. Basically, the better you look after it, the longer it'll last. Keep an eye on it as you use it, and examine the filters when you replace the bag. If anything needs cleaning, do it there and then, don't put it off, in case you forget.

## **blockages**

No matter how careful you are, sooner or later you'll block the cleaner.

## **don't panic!**

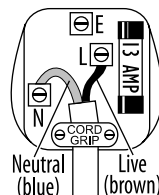
If the cleaner starts to get noisy and you start to lose suction, don't worry, it's not the end of the world, you've probably just blocked it up.

- 1 Switch the cleaner off and unplug it.
- 2 Spread a newspaper on the floor, you're probably going to make a mess.
- 3 If you're using one of the tools, remove and check it first.
- 4 Remove the hose out and check it's clear.
- 5 If there is a blockage use a blunt object such as a finger, or blunt end of a ball-point pen to dislodge it, don't use anything sharp.

- 6 Open the door, carefully remove the bag, and check the pre-motor filter.
- 7 Check the HEPA filter.
- 8 If you haven't cleared the blockage by now, try again.
- 9 Still not clear? – Ring the helpline.

## connection

The cleaner doesn't need an earth. It has a 13A BS1362 fuse in a 13A BS1363 plug. To replace the plug, fit the blue wire to N, and the brown wire to L. Fit the cord grip. If in doubt, call an electrician. Don't use a non-rewireable/moulded plug unless the fuse cover is in place. If you remove the plug, dispose of it.



## helpline – 0845 658 9700

If you need help, note the Model No (on the rating plate) and ring the helpline 0845 658 9700 (it's a local rate number).

## spare parts

Note the Model No (on the rating plate) and the part(s) you need, then ring the helpline – 0845 658 9700, or email [service@saltoneurope.com](mailto:service@saltoneurope.com) for price(s). You may then order spares with VISA or MASTERCARD.

## service

The cleaner isn't user-serviceable. If it's not working, read the instructions, check the plug fuse and main fuse/circuit breaker.

If that doesn't solve the problem, don't take the cleaner back to the place you bought it – they won't be able to fix it. Ring Customer Service.

If you have to return the cleaner to us, pack carefully, with a note of your name, address, day phone number, and what's wrong. If under guarantee, say where and when purchased, and include proof of purchase (till receipt). Send it to Customer Returns (address below right).

### Customer Service

(correspondence only)  
Salton Europe Ltd  
Failsworth  
Manchester  
M35 0HS

### Customer Returns

Salton Europe Ltd  
Heath Mill Road  
Wombourne  
Wolverhampton  
WV5 8AQ

Customer Service ([service@saltoneurope.com](mailto:service@saltoneurope.com))  
telephone 0845 658 9700 (local rate number)

## guarantee

Defects affecting product functionality appearing within one year of purchase will be corrected by replacement or repair provided the product is used and maintained in accordance with the instructions. Your statutory rights are not affected. Documentation, packaging, and product specifications may change without notice.

## online

Hit [www.russellhobbs.co.uk](http://www.russellhobbs.co.uk) for more products.