



# Russell Hobbs



## STEAMGLIDE ULTRA STEAM IRON

2 YEAR WARRANTY

MODEL 20551AU

20551AU\_IB\_FA\_131014

### INSTRUCTIONS & WARRANTY

Spectrum Brands Australia Pty Ltd  
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Victoria 3195 Australia  
Customer Service in Australia  
Toll Free: 1800 623 118  
Email: [info@spectrumbrands.com.au](mailto:info@spectrumbrands.com.au)  
Website: [www.spectrumbrands.com.au](http://www.spectrumbrands.com.au)

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Auckland 1149 New Zealand  
Customer Service in New Zealand  
Toll Free: 0800 736 776  
Email: [service@spectrumbrands.co.nz](mailto:service@spectrumbrands.co.nz)  
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## Spectrum Brands Australia Pty Ltd and Spectrum Brands New Zealand Ltd Warranty Against Defects

In this warranty:

Australian Consumer Law means the Australian consumer law set out in Schedule 2 to the Competition and Consumer Act 2010;

CGA means the New Zealand Consumer Guarantees Act 1993;

Goods means the product or equipment which was accompanied by this warranty and purchased in Australia or New Zealand, as the case may be;

Manufacturer, We or us means:

1. for Goods purchased in Australia, Spectrum Brands Australia Pty Ltd ABN, 78 007 070 573;  
or
2. for Goods purchased in New Zealand, Spectrum Brands New Zealand Ltd, as the case may be, contact details as set out at the end of this warranty;

Supplier means the authorised distributor or retailer of the Goods that sold you the Goods in Australia or in New Zealand; and

You means you, the original end-user purchaser of the Goods.

1. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law, or the CGA. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. The benefits provided by this Warranty are in addition to all other rights and remedies in respect of the Goods which the consumer has under either the Australian Consumer Law or the CGA. The original purchaser of the Goods is provided with the following Warranty subject to the Warranty Conditions:
3. We warrant the Goods for all parts defective in workmanship or materials from the date of purchase (Warranty Period), for the period of:-
  - (a) Two (2) years for Russell Hobbs products (see product packaging for details)
  - (b) Two (2) years with five (5) year motor warranty for Russell Hobbs products (see product packaging for details)
  - (c) Limited Lifetime, Ten (10) years for Russell Hobbs cookware.
  - (d) One (1) year for George Foreman.

If the Goods prove defective within the Warranty Period by reason of improper workmanship or material, we may, at our own discretion, repair or replace the Goods without charge.

## Warranty Conditions

4. The Goods must be used in accordance with the manufacturer's instructions. This Warranty does not apply should the defect in or failure of the Goods be attributable to misuse, abuse, accident or non-observance of manufacturer's instructions on the part of the user. As far as the law permits, the manufacturer does not accept liability for any direct or consequential loss, damage or other expense caused by or arising out of any failure to use the Goods in accordance with the manufacturer's instructions.
5. Exhaustible components (such as batteries, filters and brushes) of the Goods are included under this Warranty only where there is a defect in workmanship or materials used.
6. The warranty granted under clause 3 is limited to repair or replacement only.
7. Any parts of the Goods replaced during repairs or any product replaced remain the property of the manufacturer. In the event of the Goods being replaced during the Warranty Period, the warranty on the replacement Goods will expire on the same date as for the Warranty Period on the original Goods which are replaced.
8. In order to claim under the warranty granted under clause 3 you must:
  - (a) Retain this warranty with your receipt/proof of purchase; and
  - (b) Return the Goods to us at the relevant address or to the Supplier by prepaid freight within the Warranty Period accompanied with (i) the legible and unmodified original proof of purchase, which clearly indicates the name and address of the Supplier, the date and place of purchase, the product name or other product serial number and (ii) this warranty.
9. This warranty is immediately void if:
  - (a) Any serial number or appliance plate is removed or defaced;
  - (b) The Goods have been serviced or otherwise repaired by a person not authorised to do so by us or where non approved replaced parts are used.
10. The Goods are designed for domestic use only. A limited 90-day Warranty applies to any industrial or commercial use of the Goods. The Goods must be connected to the electrical voltage requirements as specified in the ratings label located on the Goods.
11. This warranty does not cover the cost of claiming under the warranty or transport of the Goods to and from the Supplier or us.
12. This warranty is only valid and enforceable in Australia against Spectrum Brands Australia Pty Ltd and in New Zealand against Spectrum Brands New Zealand Ltd.

Contact us or the Supplier for further details.

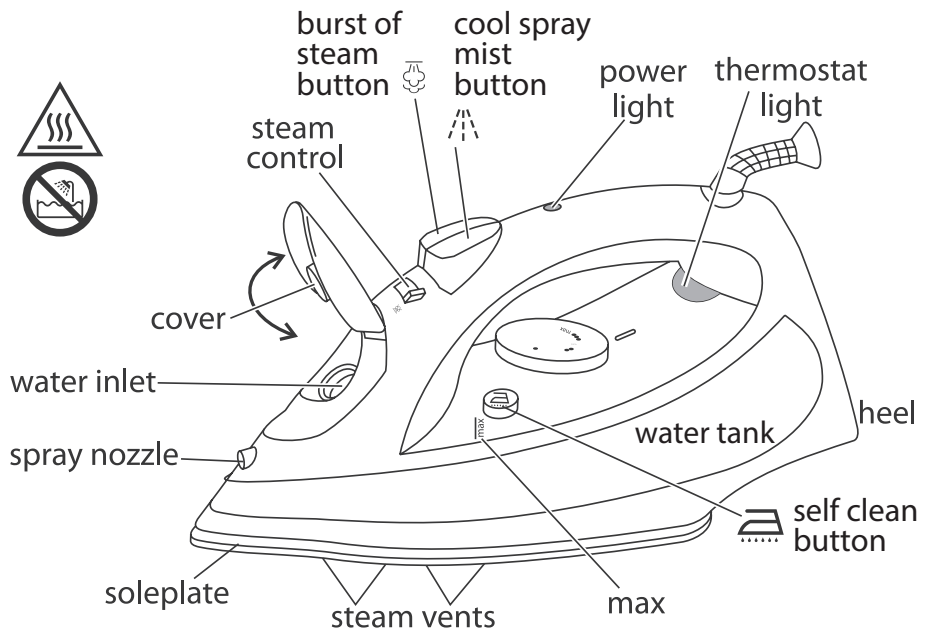
Register your product online

If you live in Australia please visit: [www.spectrumbrands.com.au/warranty](http://www.spectrumbrands.com.au/warranty)



If you live in New Zealand Please visit: [www.spectrumbrands.co.nz/warranty](http://www.spectrumbrands.co.nz/warranty)

Registration of your warranty is not compulsory, it gives us a record of your purchase AND entitles you to receive these benefits: Product information; Hints and tips; Recipes and news; Information on special price offers and promotions.








Any questions? Please contact Customer Service for advice.



## BEFORE USING FOR THE FIRST TIME





- Fill the water tank with clean water, and then empty the water to ensure the tank is clean of any manufacturing residues. Refill the tank.
- The iron may give off an odour and small amount of vapour when switched on for the first time. This is normal and will stop as the element cures.
- Press the  burst of steam button 3 or 4 times, to prime and flush clean water through the burst of steam pump.
- Press the  cool spray mist button 3 or 4 times, to prime and flush clean water through the cool spray mist pump.
- Iron an old piece of dampened cotton fabric or linen, to clean the soleplate.

## PREPARATION

- Check for textile care symbols (   ) on items to be ironed.
- Iron fabrics needing low temperatures  first, then those that need medium temperatures , and finish with those needing high temperatures .

## TEMPERATURE SETTING GUIDE

### LABEL MARKING

-  cool - nylon, acrylics, polyester, synthetics
-  warm - wool, polyester mixtures, silk
-  hot - cotton, linen
-  do not iron

### TEMPERATURE DOT SETTING


- 
- •
- • • / **max**

*NOTE: If the instructions on the fabric label differ from this guide, follow the instructions on the label.*

## FILLING

You may use the iron with tap-water, however if you live in a hard water area, you should use distilled water (not chemically descaled or softened water).

If you buy distilled water, check it is marked as suitable for use in irons.

- Unplug the iron from the wall power outlet.
- Set the steam control to  no steam.
- Lift the top of the water inlet cover to open it.
- Hold the iron with the soleplate horizontal.
- Fill slowly, to let the air in the tank escape, otherwise you will cause an air lock and the water may overflow.
- Do not fill past '**max**', or water may spill whilst in use.
- Wipe up any spillage.



## SWITCHING ON

- Turn the temperature control dial to **'synthetic'** and set the steam control to ☒ no steam.
- Sit the iron on its heel.
- Plug the power cord into the wall power outlet, and switch it on. The power ON safety light will illuminate.
- Turn the temperature control dial to bring the desired setting on the dial next to the **I** mark on the tank.
- When the iron reaches the set temperature, the thermostat light will go off.
- The thermostat light will cycle ON and OFF as the thermostat operates to maintain temperature.

## REDUCING TEMPERATURE

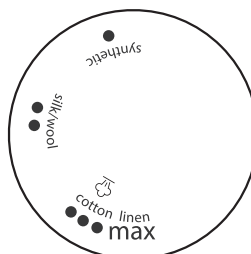
This can take time, as the iron has to lose the heat it has built up. It is best to organise your ironing so that you do not need to reduce the temperature.

## STEAM IRONING

When steam ironing, you must set the temperature control dial above ☁ silk/wool, to ensure the iron is in the steam temperature range. Make sure the water tank is full.

- Move the steam control to the setting you want.
- Once the Thermostat light turns off, you can commence ironing.
- The steam control is variable. Choose a position between the ☒ no steam and ☁ high steam that best suits your steam requirements.

*NOTE: When steam ironing at the lower end of the steam temperature range, it is preferable to set the steam control to a low steam setting, in order to reduce the incidence of water droplets.*

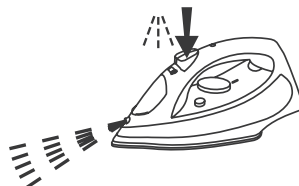


temperature control


## COOL SPRAY MIST



*NOTE: Water spotting affects some fabrics. Test this out on a hidden part of the fabric first. The cool spray mist works with dry or steam ironing, as long as there is water in the tank.*

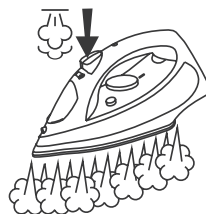
- Check that there is water in the tank.
- Lift the iron off the fabric.
- Aim the cool spray mist nozzle at the fabric.
- Press the ☼ cool spray mist button – you may have to press it 2 or 3 times to pump water through the system.



## BURST OF STEAM


Burst of steam works with both dry and steam ironing, as long as there is water in the tank, and the temperature control dial is set above  silk/wool.

- Check that there is water in the tank.
- Check that the temperature control dial is set above  silk/wool.
- Wait until the Thermostat light turns off.
- Press the  burst of steam button – you may have to press it 2 or 3 times to pump water through the system.
- Leave 3 seconds between bursts, to allow the iron temperature to recover.




## DRY IRONING

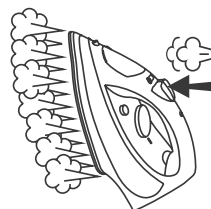
If you are going to be dry ironing only, there is no need to fill the water tank.

- Move the steam control to  no steam.
- Set the temperature control dial to the desired setting.
- Wait until the Thermostat light turns off, then commence ironing.


## VERTICAL STEAM

Vertical steaming removes wrinkles from hanging clothes, hanging curtains, and furnishing fabrics.

- Check that there is water in the tank.
- Turn the temperature control dial to 'max'.
- Wait until the light switches off.
- Check that there is nothing behind the fabric that may be damaged by the steam or heat.
- Check that pockets, turn-ups, and cuffs are empty.
- Hold the iron, with the soleplate vertical, close to (but not touching) the fabric.
- Press the  burst of steam button. You may have to press it 2 or 3 times to pump water through the system.
- Leave 3 seconds between bursts, to allow the temperature to recover.



## AFTER USE


- Turn the temperature control dial to 'synthetic', move the steam control to  no steam.
- Unplug the iron.
- Lift the top of the water inlet cover to open it.
- Hold the iron over a sink, turn it upside down, and drain the water from the tank.

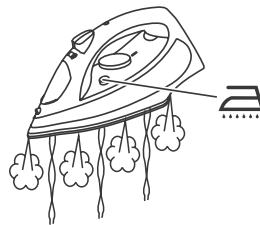
*CAUTION: The water may be hot.*


- Sit the iron on its heel.
- Leave it to cool down completely.
- When it is cold, wipe off any moisture, and close the water inlet cover.
- Store the iron on its heel, to avoid corrosion and damage to the soleplate.



## SELF CLEAN

To prevent residues building up, use the  Self Clean button regularly, at least monthly in normal water areas, more often in hard water areas. You will require a sink or a large bowl to catch the water coming out of the soleplate.



- Fill the tank to the '**max**' level.
- Sit the iron on its heel.
- Plug the power cord into the wall power outlet, and switch it on.
- Turn the temperature control dial to '**max**'. Wait until the Thermostat light turns off.
- Hold the iron over the basin or bowl, with the soleplate facing down.
- Press the  Self Clean button and hold, whilst gently moving the iron to and fro over the sink or bowl.

*CAUTION: Keep clear of the escaping water and steam.*

- Water and steam will wash any residues through the soleplate, and into the sink or bowl.
- Release the self clean button when done.
- Empty the remaining water from the tank.
- Unplug the iron, and sit the iron on its heel to cool.
- When it is cold, wipe off any moisture.
- Store the iron on its heel, to avoid corrosion and damage to the soleplate.

## CLEANING

- Unplug the iron when not in use, and before cleaning.
- Allow the iron to cool down completely before cleaning and storing away.
- Wipe outer surfaces with a damp cloth. If necessary, use a little dishwashing liquid.
- Remove spots, or burnt on fabrics, by ironing a damp cotton or linen cloth with the iron hot. Take care not to scratch the soleplate.
- Do not immerse the iron in water or any other liquid.
- Do not use harsh or abrasive cleaning agents, solvents or scourers on the soleplate as these will damage the non-stick coating.



## IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including, but not limited to the following:

1. To protect against electrical hazards, do not immerse the power cord, plug or iron in water or any other liquid.
2. Do not use outdoors or in damp or moist areas.
3. Do not touch hot surfaces, always use the appliance handles.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. This appliance must be attended whilst plugged in.
6. Ensure the iron is standing on its heel and with the soleplate clear of any surrounding objects when switching on.
7. Ensure the iron is unplugged during filling and emptying.
8. Always turn off and unplug from the wall power outlet when not in use.
9. To avoid possible burns, ensure the appliance is off and has cooled before cleaning.
10. To disconnect, turn off the wall power outlet, then grasp and pull the plug from the wall outlet. Never pull by the cord.
11. Do not operate this appliance with a damaged cord/plug or after the appliance has been dropped, damaged or has malfunctioned in any manner. Contact Customer Service for examination, adjustment, repair or replacement.
12. There are no user serviceable parts. If repairs are required, they must be performed by the manufacturer or a suitably qualified person in order to avoid a hazard.
13. Do not use on an inclined or unstable surface.
14. Keep the iron and the power cord away from the edge of tables or countertops and out of reach of children and persons with reduced physical, sensory and mental capacities.
15. Ensure the power cord does not present a tripping hazard.
16. Do not place on or near any heat sources.
17. Follow the instructions when cleaning this appliance.
18. Do not use this appliance for other than its intended purpose.
19. Do not leave the iron unattended when switched on or where it may be touched by children or persons with reduced physical, sensory and mental capacities while it is still hot.
20. This appliance is not a toy. Children should be supervised to ensure they do not play with the appliance.
21. This appliance is not intended to be operated by means of an external timer or separate remote control system.
22. For added safety, electrical appliances should be connected to a power outlet that is protected by a residual current device (RCD), also often referred to as a 'Safety Switch'. Your switchboard may already incorporate an RCD. If unsure, call an electrician for verification and fitting if necessary.



**SAVE THESE INSTRUCTIONS.**

**THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.**



[www.russellhobbs.com.au](http://www.russellhobbs.com.au)

[www.russellhobbs.co.nz](http://www.russellhobbs.co.nz)

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