

instructions, troubleshooting guide, and guarantee

Problems? Don't take it back to the shop, they won't be able to fix it.

Ring the helpline **0845 658 9700 Item** (local rate number)



Read the instructions before using your vacuum cleaner, and keep them safe. If you pass the cleaner on, pass on the instructions too.

IMPORTANT SAFEGUARDS

Follow basic safety precautions, including the ones below.

1 This appliance must only be used by or under the supervision of a responsible adult. Use and store the appliance out of reach of children.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been supervised/instructed and understand the hazards involved.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be done by children unless they are older than 8 and supervised.

2 Don't put the cleaner in water or any other liquid, and don't use it anywhere damp or wet.



- 3 Don't use the cleaner near a gas, oil (including paraffin), or open fire. The flame may be sucked towards the cleaner, causing a fire hazard.
- 4 Keep hair, clothing, fingers (and toes), away from the end doing the sucking, and the brush roller. It won't drag you bodily into the bin, but it may give you a bit of a start.
- 5 Stuff you mustn't pick up:
 - a) don't pick up water or any other liquid you'll short the motor.
 - b) don't pick up anything that may ignite spontaneously, like matches, or bits of fire-lighter.
 - c) don't pick up anything burning or smouldering, like cigarette ends, ashes, or embers. Wait till they're extinguished and cold.
 - d) don't pick up spillage from toner cartridges the fine carbon particles may pass through the filter, short circuit the motor, and burn it out.
 - e) don't pick up cement or plaster dust they'll combine with moisture in the air, clog the filter, scour the bin, and maybe burn out the motor too.
 - f) don't pick up anything sharp you may puncture the filter and damage the motor.
 - g) don't pick up anything biological you'll eventually have to clean it off the filter, and there's always the possibility that viral particles may pass through the filter, reach the air outlet, and enter your air supply.
- 6 If you use the cleaner outdoors (e.g. cleaning the car), connect it to the electricity supply via a residual current device (RCD), with a rated residual operating current not exceeding 30mA. Don't let the cleaner get wet.
- 7 Don't leave it unattended when plugged in.
- 8 Keep an eye on the cable, so it doesn't catch on anything, or trip anyone up. Don't run the cleaner over the cable, you'll damage it.
- 9 If you're using the cleaner on stairs, sit it where it can't topple, and keep it below you, so if it does fall, it doesn't land on you.
- 10 Don't use the cleaner on people, animals, birds, or pets.
- 11 Unplug the cleaner and wind the cable round the cable hooks when not in use, before moving and before cleaning.

- 12 Don't use the cleaner if the bin is full switch off, unplug, empty.
- 13 Don't use the cleaner for any purpose other than those described in these instructions.
- 14 Don't use tools or attachments other than those we provide.
- 15 Don't leave the cleaner in direct sunlight.
- 16 Don't use the cleaner if it's damaged or malfunctions.
- 17 If the cable or plug is damaged, return the cleaner, to avoid hazard (back page).

household use only

BEFORE USING FOR THE FIRST TIME

Remove all packaging from the cleaner, and count the bits. The box should contain the cleaner, complete with hose, the handle, and combined crevice tool and small brush. Check that you've got them all before you dispose of the packaging.

FIT THE HANDLE

1 Fit the end of the handle into the hole on top of the cleaner, then push the handle down till the handle lock engages with the catch on the handle.

FIT THE HOSE

- 2 Bring the hose up and over the hose rest, then push the hose end into the base tube, at the side of the cleaner.
- 3 You'll hear the hose release click into place to secure it.
- 4 In this position, the hose applies suction to the base of the cleaner.

STORE THE CABLE

- 5 Turn the top cable hook till it points up.
- 6 Wind the cable between the top and bottom cable hooks.

SET THE FLOOR TYPE

- 7 Tilt the handle back, to raise the cleaner slightly from the floor, to make moving the brush height control easier.
- 8 Set the brush height control to suit the floor covering:
 - a) Slide it to **LILLE** for short pile carpet, and for hard floors like vinyl, stone, or parquet.
 - b) Slide it to **IIIII** for long pile carpet.
 - c) Use the two stops marked for medium pile carpet.
- ✤ Use the long pile setting when using the handle and tools, to prevent the brush continually hitting the surface the cleaner is sitting on.

PLUG IN

- 9 Check that the switch is off (press ()).
- 10 Turn the top cable hook down, to release the cable from the rear of the cleaner.
- 11 Put the plug into a socket near the area to be cleaned (switch the socket on, if it's switchable).
- 12 You may pass the cable through the cable rest under the handle, to prevent it dragging on the floor behind the cleaner.

PEDAL

- 13 The pedal locks the base and upright parts of the cleaner together, for storage, and when using the tools.
- 14 To use the cleaner as an upright cleaner, press the pedal down and sideways with your toe, ease the handle back, then take your toe off the pedal.
- 15 This lets you push the cleaner back and fore, to vacuum the floor.
- 16 To lock the base and upright parts together again, push the handle forward, till it's fully upright.

SWITCH ON

17 To switch the cleaner on, press |.

CLEANING

- 18 Move the cleaner over the floor, cleaning a small area at a time.
- 19 When you change areas, overlap the previous area, to avoid missing anything.

SWITCH OFF

20 If you've finished, if you want to change the brush height for a different floor covering, if you want to change from using it upright to using the hose, or if you just want to stop for a cup of tea, press (), to turn the motor off, then push the handle forward till it's fully upright, to lock the base.

USING TOOLS

- 21 Turn the brush height control to **IIIII**, to prevent the brush continually hitting the surface it's sitting on.
- 22 Ease the handle lock back, and pull the handle out of the cleaner.
- 23 Press the hose release on the base tube, pull the nozzle out of the base tube, and push it into the rear of the handle.

turbo brush for floors and carpets, it has a rotating, suction-powered brush, for deep cleaning, and an adaptor to match the diameter of the handle

- **crevice tool** to reach down the sides of upholstery, and into awkward spaces, nooks, and crannies nothing else can reach
- **small brush** to remove pet hair, lint, and dust from blinds, curtains, and upholstery; to brush/clean awkward corners
- **storage** store the crevice tool/small brush on the boss on top of the bottom cable hook, and the turbo brush in the holder on the handle
- 24 Push the tool you're going to use into the other end of the handle.
 - a) The small brush is mounted on the crevice tool.
 - b) To use the small brush, slide it along the crevice tool till the button on the crevice tool engages in the hole in the side of the small brush.
 - c) To use the crevice tool alone, press the button, and slide the small brush off the end of the crevice tool.

25 Press and release the switch with your toe, to turn the motor on.

FINISHED CLEANING?

26 Press (), to turn the motor off.

- 27 Push the handle forward, to lock the base and upright parts together.
- 28 Unplug the cleaner (switch the socket off first, if it's switchable).
- 29 Turn the top cable hook up, and wind the cable round both cable hooks.

REMOVING THE BIN

- 30 You don't have to empty the bin after each use, but it's a very good idea. You shouldn't let it fill above the max mark.
- 31 Switch off, unplug, put the handle in the upright position, and leave it for five to ten minutes, to let the dust settle.
- 32 Press the bin release button (on top of the cyclone), pull the cyclone away from the cleaner, then lift the bin up and away from the cleaner.
- 33 Lower the bin into your dustbin so the bottom of the bin is below the rim this'll prevent the dust dispersing into your environment.
- 34 Press the flap release, to open the bottom of the bin, and dump its contents into the dustbin.
- 35 Push the flap back up, to seal the bottom of the bin again.
- 36 Lower the bottom of the bin on to the cleaner.
- 37 Push the top of the cyclone against the cleaner, till the bin release clicks into place.

CHECKING THE HEPA FILTER

- 38 While you've got the bin off the cleaner, why not check the HEPA filter?
- 39 Turn the cyclone anti-clockwise, to release the bayonet fittings holding it to the bin (move the ▼ on the front from ft to ft).
- 40 Hold the cyclone over your dustbin, and give it a couple of taps on the side, to dislodge any dust adhering to the surfaces of the cyclone.
- 41 Lower the cyclone into the bin, and turn it clockwise to engage the bayonet fittings (move the ▼ on the front from 1 to 1).
- 42 Lift the latch and open the top of the cyclone to expose the HEPA filter.
- 43 Lift out the HEPA filter, and remove the foam filter from underneath it.

the HEPA filter

- 44 This filters the returning airflow. It's expensive to replace, so be gentle with it.
- 45 If the filter looks a bit mucky, tap it over the newspaper, to dislodge the dirt.
- 46 If its very dirty, soak it in warm soapy water for a few minutes, rinse under a running tap, to remove all trace of soap, then let it air dry don't refit till it's completely dry.

the foam filter

- 47 This protects the HEPA filter from the worst of the dirt.
- 48 Wash the foam filter in warm soapy water, rinse, to remove all trace of soap, then let it air dry don't refit till it's completely dry.

replace the filters

- 49 When both filters are completely dry, push the foam filter into the bottom of the HEPA filter.
- 50 Lower the HEPA filter into the cyclone.
- 51 Close the cyclone.
- 52 Lower the bottom of the bin on to the cleaner.
- 53 Push the top of the cyclone against the cleaner, till the bin release clicks into place.

CHECKING THE OUTLET FILTER

- 54 This filter only needs checking once a month (it's as much a silencer as a filter).
- 55 Use the grips on either side of the cover to pull the cover away from the cleaner (it's quite stiff).

- 56 Lift out the filter holder, and remove the fibre outlet filter.
- 57 Wash the fibre filter in warm soapy water, rinse, to remove all trace of soap, then let it air dry don't refit till it's completely dry.
- 58 Replace the fibre filter in the filter holder.
- 59 Replace the filter holder in the cleaner.
- 60 Push the cover back into place on the front of the cleaner.

CARE AND MAINTENANCE

- 1 Switch the cleaner off and unplug it before cleaning.
- 2 Don't put any part of the cleaner in a dishwasher.
- 3 Wipe external surfaces with a damp cloth. A dab of washing-up liquid should remove stubborn stains, but clean it off afterwards, or it may itself cause staining.
- 4 Wipe the tools with a damp cloth, or hand wash in warm soapy water.
- 5 Rinse to remove the soap, and air dry before using them.
- 6 Wipe the hose with a damp cloth.
- 7 String and the like may wind round the brush roller. Upend the cleaner, and snip any string, etc. carefully with scissors. Take care not to cut the bristles.

BLOCKAGES

No matter how careful you are, sooner or later you're going to block the cleaner. Don't worry, we thought of that, we've fitted the motor with a temperature cut-out. A blockage will trigger the cut-out, and the motor will stop.

DON'T PANIC!

If the motor cuts out while you're vacuuming, don't panic, it's not the end of the world, you've probably just blocked it up.

- 8 Switch off, unplug, and leave the cleaner for half an hour to cool down fully. This'll also reset the cut-out.
- 9 Spread a newspaper on the floor, you're going to make a mess.

SUCTION BLOCKED

- 10 If you're using one of the tools, remove and check it first.
- 11 Check the hose.
- 12 Check the bin, cyclone, HEPA filter, and foam filter.
- 13 Check the base tube this runs down to the brush roller. Don't use anything sharp. The blunt end of a ball-point pen will do nicely.
- 14 If the blockage isn't clear by now, try again, as there's nowhere left to check.
- 15 Still not clear? Ring the help line (back page).

ENVIRONMENTAL PROTECTION

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with this symbol mustn't be disposed of with unsorted municipal waste, but recovered, reused, or recycled.

helpline – 0845 658 9700

If you need help, note the **Model No** (on the rating plate) and ring the helpline 0845 658 9700 (it's a local rate number).

SERVICE

If you ring Customer Service, please have the **Model No.** to hand, as we won't be able to help you without it. It's on the rating plate (usually underneath the product).

The product isn't user-serviceable. If it's not working, read the instructions, check the plug fuse and main fuse/circuit breaker. If it's still not working, consult your retailer.

If that doesn't solve the problem – ring Customer Service – they may be able to offer technical advice.

If they advise you to return the product to us, pack it carefully, include a note with your name, address, day phone number, and what's wrong. If under guarantee, say where and when purchased, and include proof of purchase (till receipt). Send it to:

Customer Service, Spectrum Brands (UK) Limited, Fir Street, Failsworth, Manchester M35 0HS

email: service@russellhobbs.com

telephone: 0845 658 9700 (local rate number)

GUARANTEE

Defects affecting product functionality appearing within two years of first retail purchase will be corrected by replacement or repair provided the product is used and maintained in accordance with the instructions. Your statutory rights are not affected. Documentation, packaging, and product specifications may change without notice.

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