



# Russell Hobbs



instructions, troubleshooting guide, and guarantee

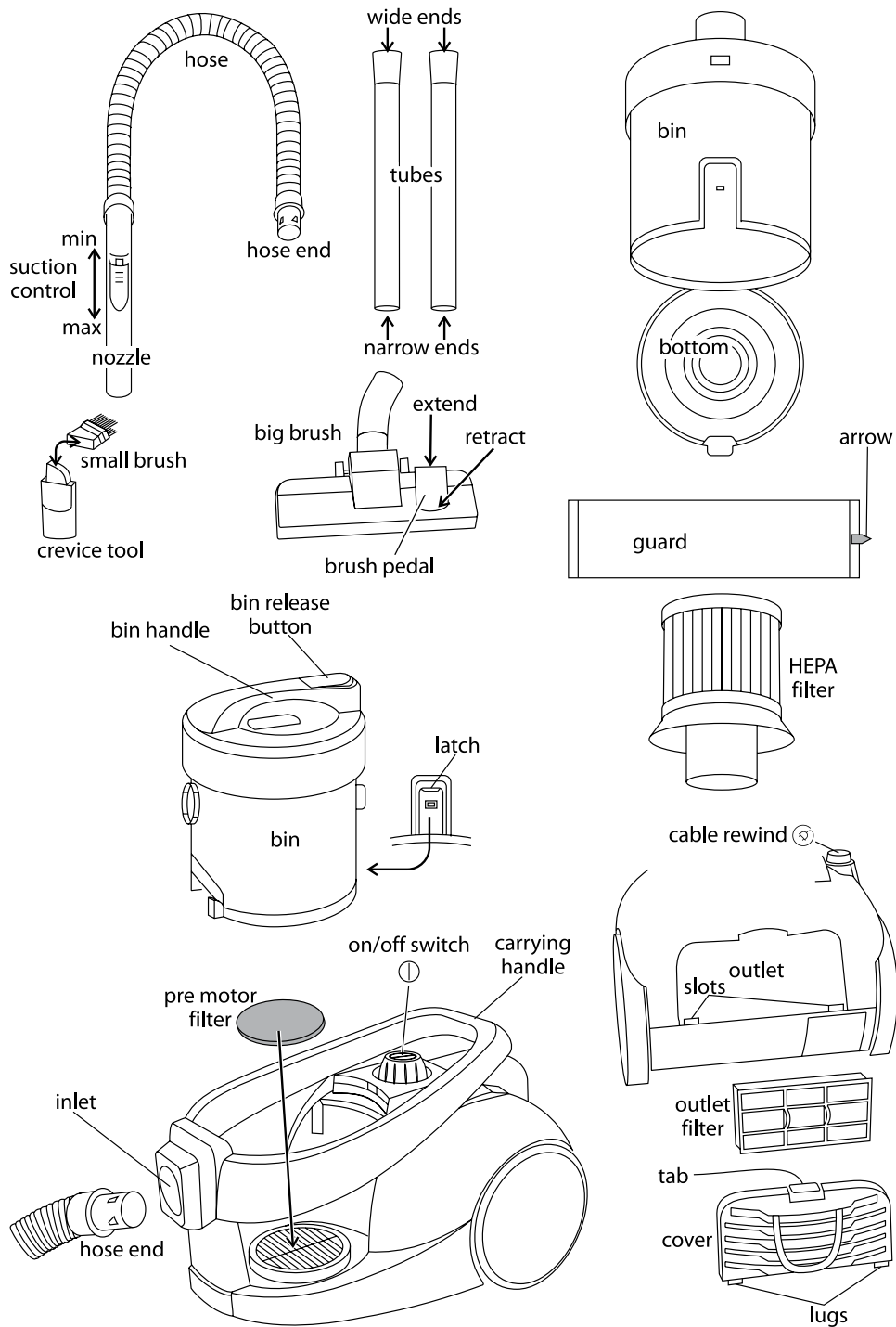
## Problems?

Don't take it back to the shop,  
they won't be able to fix it.

Ring the helpline

# 0845 658 9700

it's a local rate number



Read the instructions, keep them safe, pass them on if you pass the appliance on. Remove all packaging before use.



## IMPORTANT SAFEGUARDS

Follow basic safety precautions, including:

- 1 The cleaner should only be used by or under the supervision of a responsible adult. It's not a toy – don't let children play with it.
- 2 Don't put the cleaner in liquid; don't use it anywhere damp or wet.
- 3 Don't use the cleaner near a gas, oil, or open fire. The flame may be sucked towards the cleaner, causing a fire hazard.
- 4 Keep hair, clothing, fingers, toes, and pets away from the end doing the sucking, and from the brush.
- 5 Stuff you mustn't pick up:
  - a) liquids – you'll short the motor
  - b) stuff that may ignite, like matches, bits of fire-lighter
  - c) anything burning or smouldering (cigarette ends, ashes, embers) – wait till they're extinguished and cold
  - d) spillage from toner cartridges – the fine particles may pass through the filter, and short circuit the motor
  - e) cement or plaster dust – they'll combine with moisture in the air, clog the filter, scour the bin, and may burn out the motor
  - f) anything sharp – you may puncture the filter
  - g) anything biological – you'll eventually have to clean it off the filter, and viral particles may pass through the filter, reach the air outlet, and enter your air supply
- 6 If you use the cleaner outdoors (e.g. cleaning the car), connect it to the electricity supply via a residual current device (RCD), with a rated residual operating current not exceeding 30mA.
- 7 Don't leave the cleaner unattended when plugged in.
- 8 Unplug the cleaner and rewind the cable when not in use.
- 9 Keep an eye on the cable, so it doesn't catch on anything, or trip anyone up. Don't run the cleaner over the cable, you'll damage it.
- 10 If you're using the cleaner on stairs, sit it where it can't topple, and keep it below you, so if it does topple, it won't land on you.
- 11 Don't use the cleaner if the bin is full – switch off, unplug, empty.
- 12 Don't use the cleaner for any purpose other than those described in these instructions.
- 13 Don't use accessories or attachments unless we provide them.
- 14 Don't leave the cleaner in sunlight, UV can damage plastics.
- 15 Don't use the cleaner if it's damaged or malfunctions.
- 16 If the cable or plug is damaged, return the cleaner to avoid hazard.



### household use only



## COUNT THE BITS

You should have 2 tubes, a hose, a big brush, a crevice tool, and a small brush – check the packaging before disposing of it.



## FITTING THE HOSE

- 1 Push the hose end into the inlet, and turn it clockwise.



## CABLE

- 2 Pull as much cable as you need from the back of the cleaner.
- 3 The yellow band round the cable tells you there's a metre left.
- 4 The red band tells you "Stop pulling, you've run out of cable!".
- 5 Watch the cable so it doesn't catch on anything, or trip anyone.

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## CARRYING AND MOVING THE CLEANER

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- 6 Lift the cleaner only by the carrying handle.
- 7 Don't sit it upright – it'll fall over.
- 8 You may move the cleaner around by pulling gently (that's gently), on the hose.



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## CHOOSE THE TOOL FOR THE JOB

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- 9 The tools will fit on the nozzle, or the narrow end of either tube.
  - big brush** used with the tubes, for floors and carpets:
    - Press the rear of the pedal to extend the bristles for floors with little or no pile.
    - Press the front to retract the bristles for rugs, carpets, and anything with pile.
  - crevice tool** nooks, crannies, and the sides of upholstery.
  - small brush** this fits over the end of the crevice tool – use it to remove pet hair, lint, and dust from blinds and curtains, and to brush/clean awkward corners.

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## TUBES

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- 10 The narrow end of one fits the wide end of the other, or any of the tools, for floors, carpets, or hard to reach places.
- 11 Push the wide end of the tube on to the nozzle.

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## SUCTION CONTROL

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- 12 Move the suction control towards the nozzle to increase suction, away from the nozzle, to reduce suction.

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## POWER UP

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**caution** If you've accidentally pressed the on/off switch ①, the cleaner may start up when you plug it in.

- 13 Plug the cable into a power socket (switch the socket on).
- 14 Press and release the on/off switch ①, to turn the cleaner on.

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## CLEANING

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- 15 Move the tool over the surface, cleaning a small area at a time.
- 16 When you move to a new area, overlap the previous area.

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## FINISHED?

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- 17 Press and release the on/off switch ①, to turn the cleaner off.
- 18 Unplug the cleaner (switch the socket off first).
- 19 Press the cable rewind button Ⓢ – the cable will rewind.
- 20 Keep clear of the cable as it rewinds. If it catches on anything, stop pressing, and it'll stop rewinding.
- 21 We've tried not to make it too powerful, to avoid wrecking your home, so you may need to push the plug end in manually.

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## REMOVING AND EMPTYING THE BIN

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- 22 It's best to empty the bin after each use.
- 23 Switch off, unplug, and leave it for a minute, to let the dust settle.
- 24 Turn the hose end anti-clockwise and pull it out of the inlet.
- 25 Grip the bin handle, press the bin release button, and lift the bin out of the cleaner.
- 26 Hold the bin so that the bottom of the bin is below the dustbin rim.
- 27 Pull the latch on the rear of the bin away from the bin – let it go and the bottom will fall open.
- 28 When the bin is empty, lift the bottom of the bin up to close it, then lower it into the cleaner.
- 29 Push down firmly, till you hear it click into place.

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## CHECKING THE FILTERS

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- 30 Spread out some newspaper, and wear rubber gloves.
- 31 Check the filters before closing the bin and replacing it in the cleaner.
- ✱ All filters must be completely dry before being replaced in the cleaner.

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## HEPA FILTER & GUARD

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- 32 These are inside the bin, so leave it open.
- 33 Grip the bottom of the HEPA filter, turn it a quarter of a turn anti-clockwise, and remove it from the bin.
- 34 The guard is held in place by two strips of hook and loop fastener – pull these apart, and remove the guard from the filter.
- 35 Wash the guard in warm soapy water for a few minutes, rinse, then air dry.
- 36 The guard should keep most of the nastier elements away from the HEPA filter, so all it should need is maybe a shake, or a sharp tap on the top, to clear it from dust.
- 37 If it's really dirty, soak it in warm soapy water for a few minutes, rinse under a running tap, to remove all trace of soap, then let it air dry.
- 38 When you replace the guard round the filter, it's important that the arrow on the edge of the guard points to the right. If it doesn't, it may be ripped open by the incoming airstream.
- 39 When you're replaced the guard (and checked the arrow is pointing to the right), replace the HEPA filter in the bin, and turn it about a quarter of a turn to lock it in place.
- 40 Lift the bottom of the bin up to close it.

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## PRE-MOTOR FILTER

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- 41 Before replacing the bin in the leaner, prise the pre-motor filter out of its housing, give it a shake over the newspaper, then replace it.
- 42 It shouldn't get dirty, but, if it does, it can be washed in warm soapy water, rinsed, and left to air dry.
- 43 Lower the bin lower it into the cleaner, and push down firmly, till you hear it click into place.

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## OUTLET FILTER

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- 44 The outlet filter only needs checking every 6 to 12 months.
- 45 Press the tab on top of the cover down, and pull the cover off the cleaner.
- 46 Lift out the outlet filter.
- 47 Give it a tap over the newspaper, to remove any dust.
- 48 Fit the lugs on the bottom of the cover into the slots in the rear of the cleaner.
- 49 Close the cover, and press it into place.

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## CLEANING THE CLEANER

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- 50 Switch the cleaner off and unplug it.
- 51 Wipe external surfaces of the cleaner with a damp cloth.
- 52 Wipe the tools and tubes with a damp cloth.
- 53 Don't put any part of the cleaner in a dishwasher.

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## TIMING

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- 54 Clean the cleaner frequently. Basically, the better you look after it, the longer it'll last. Keep an eye on it as you use it, and examine the filters when you empty the bin. If anything needs cleaning, do it there and then, don't put it off, in case you forget.

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## BLOCKAGES

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- 55 No matter how careful you are, sooner or later you'll block the cleaner.

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## **DON'T PANIC!**

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If the cleaner starts to get noisy and you start to lose suction, don't worry, it's not the end of the world, you've probably just blocked it.

- 1 Switch the cleaner off and unplug it.
- 2 Spread out some newspaper.
- 3 If you're using one of the tools, remove and check it first.
- 4 Remove the hose and check it.
- 5 Use something blunt, like the blunt end of a ball-point pen to dislodge any blockage.
- 6 Remove the bin, and check the filters.
- 7 If you haven't cleared the blockage by now, try again.
- 8 Still not clear? – Ring the helpline.



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## UK WIRING INSTRUCTIONS

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The cleaner doesn't need an earth.

It has a 13A BS1362 fuse in a 13A BS1363 plug.

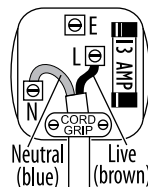
To replace the plug, fit the blue wire to N, and the brown wire to L.

Fit the cord grip.

If in doubt, call an electrician.

Don't use a non-rewireable/moulded plug unless the fuse cover is in place.

If you remove the plug, dispose of it.



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## ENVIRONMENTAL PROTECTION

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To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with this symbol mustn't be disposed of with unsorted municipal waste, but recovered, reused, or recycled.



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## SERVICE

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### helpline – 0845 658 9700

If you need help, ring the helpline (it's a local rate number).

Please have the **Model No.** to hand, as we won't be able to help you without it. It's on the rating plate (usually underneath the product).

The product isn't user-serviceable. If it's not working, read the instructions, check the plug fuse and main fuse/circuit breaker. If it's still not working, consult your retailer.

If that doesn't solve the problem – ring Customer Service – they may be able to offer technical advice.

If they advise you to return the product to us, pack it carefully, include a note with your name, address, day phone number, and what's wrong. If under guarantee, say where and when purchased, and include proof of purchase (till receipt). Send it to:

**Customer Service, Spectrum Brands (UK) Limited, Fir Street, Failsworth, Manchester M35 0HS**

email: [service@russellhobbs.com](mailto:service@russellhobbs.com)

telephone: 0845 658 9700 (local rate number)

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## GUARANTEE

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Defects affecting product functionality appearing within two years of first retail purchase will be corrected by replacement or repair provided the product is used and maintained in accordance with the instructions. Your statutory rights are not affected. Documentation, packaging, and product specifications may change without notice.

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## ONLINE

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[www.russellhobbs.co.uk](http://www.russellhobbs.co.uk) for more products

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