



REMINGTON

REMINGTON 100 DAY MONEY BACK GUARANTEE

Short Terms and Conditions

Age 18+ only. Internet access required. UK, CI and IoM residents only. Selected products only. Valid for purchases made from 01.03.2021 - 31.08.2021 only. Applications for refund requests must be made within 100 days from date of purchase. Original proof of purchase

required, postage and packing costs are the responsibility of the claimant and are non-refundable. Limited to one refund per household per year. Reimbursement will be made through bank transfer only.

CLAIM FORM

Product / Model purchased:

Purchased from:

Date of purchase DD/MM/YY: ____ / ____ / ____ Purchase price:

Why are you returning this product?: (Minimum 30 words)

Name:

Address:

Postcode:

Contact number: Email:

Name of bank: Account number: Sort Code:

Full Terms and Conditions

- This Money Back Guarantee is offered by Spectrum Brands (UK) Limited, Regent Mill, Fir Street, Failsforth, Manchester, M35 0HS (hereinafter "Remington"). Please do not send any applications to this address, but to the address named in clause 9.
- The Money Back Guarantee is valid for purchases made from 01.03.2021 - 31.08.2021. Applications for refund requests must be made within 100 days from date of purchase including date of postage. Refund requests received after the Promotion Period or after 100 days after the date of purchase will be rejected.
- Offer is limited to the following Remington products:
 - T-Series Ultimate Precision Trimmer
 - T-Series Hair & Beard Kit
 - Crafter Beard Kit
 - Hydraluxe Pro Straightener
 - Hydraluxe Pro Hair Dryer
- If you are not satisfied with the result obtained from using the Remington product as defined in clause 3 Remington will refund you the actual purchase price paid in accordance with these terms and conditions.
Who is eligible?
- This offer is open to all private households and end-consumers with residence in (UK, CI and IoM) aged 18 years of age and over.
- Employees and their immediate families of the Remington, its agents and anyone else professionally connected with this promotion are excluded. No bulk or third party applications will be accepted.
- Internet access and printer is required. If you do not have a printer, please write on a piece of paper all information requested on the claim form and send it to us in accordance with Clause 8 and 9 below.
How do I claim?
- To make an application and obtain your refund, complete this form. All claimants will be required to provide the following information: product/model purchased, store/online retailer purchased from, date of purchase, purchase price, reason for return in no less than 30 words, name and address, bank name, sort code and account number.
- Print and send the completed form, together with proof of purchase (your original dated till receipt), and the applicable Remington product including if relevant all provided accessories in its original unopened packaging to the following address: Remington UK MBG, Customer Services, Spectrum Brands (UK) Limited, Regent Mill, Fir Street, Failsforth, Manchester, M35 0HS. Please note that photocopies of proof of purchase will not be accepted and proof of purchase receipt cannot be returned.
- Postage and packing costs are a responsibility of the claimant and are non-refundable.
- The line item must appear on the original proof of purchase. If no line item for a Remington qualifying product as defined in clause 3 appears on the claimant's proof of purchase or till receipt, or the claimant does not have a proof of purchase or till receipt, the application will not be accepted.
- Final submission for refunds must be sent on or before 08.06.2021 (date of post stamp is relevant) and forms sent after this date will be rejected.
- Incomplete, misdirected or late submissions or submissions including incorrect information will not be accepted. Proof of posting will not be accepted as proof of delivery. Responsibility cannot be accepted for lost, damaged or delayed forms and /or their contents.
- In a case where an application will not be accepted for any of the aforementioned reasons, or in case the wire transfer payment is rejected due to incorrect information, the claimant forfeits the money back guarantee. In this instance we will endeavour to return the product to the address provided, Remington will bear the postage costs but no refund will be processed.
- For refund requests which are in line with these terms and conditions Remington will refund the actual purchase price paid after any promotional discounts have been applied for a maximum of 1 Remington product purchased, as evidenced by the original proof of purchase. The refund will be provided by bank transfer only. Alternative cash payment are not possible. The refund will be made by bank transfer only within 60 days after receipt of the refund request.
- Only one refund per household per year per product.
- This Money Back Guarantee does not affect your statutory rights.
- Remington reserves the right to amend or withdraw this promotion at any time without prior notice, if circumstances are unavoidable.
- Remington cannot offer a refund on products purchased from unauthorised retailers or unauthorised sources.
- Remington's decision is final and binding in all matters.
- These terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English Courts.
- Privacy Notice:**
Each claimant declares his/her consent that Remington collects, processes and uses the personal data mentioned in clause 8 exclusively for the purpose and duration of this promotion. Other than as required by law, Remington will not disclose claimant's information to any third party without express permission from the claimant. Claimant agrees that Remington is entitled to pass personal data of claimant to third parties to the extent that this is necessary for carrying out Money Back Guarantee.

Further details how we process personal data can be found ([Remington Privacy Notice](#)).

Last updated: March 2021

<https://uk.remington-europe.com/privacy-notice>