



**STEAM & CLEAN**



**Russell Hobbs**

A BRITISH ICON SINCE 1952

## **RHSM1001 Series Operating Manual**

[russellhobbs.com.au](http://russellhobbs.com.au)  
[russellhobbs.co.nz](http://russellhobbs.co.nz)

## IMPORTANT SAFETY INSTRUCTIONS

- It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to electrical parts.
- Do not remove parts from the appliance such as screws.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Do not use with damaged cord or plug.
- This product is intended for household use only. Do not use outdoors.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should not play with the appliance.
- Cleaning and user maintenance should not be made by children without supervision.
- Do not direct at people, animals, electrical outlets, or equipment containing electrical components.
- The use of accessory attachments, detergents or cleaning solutions not recommended by the appliance manufacturer may cause fire, electric shock, injury or damage. Use only those as recommended by the manufacturer.
- Descale the product monthly using 50% white vinegar & 50% water solution.

## IMPORTANT SAFETY INSTRUCTIONS

- Do not use in enclosed spaces filled with vapour, such as paint thinner, moth proofing substances, or any flammable or combustible vapours.
- Do not use on leather, wax polished floors, natural wood and/or unsealed floors, and any fabric not recommended for steam treating. If in doubt, consult the flooring manufacturer and test an inconspicuous area.
- Do not store with a wet pad attached.
- Do not immerse in water, such as for cleaning.
- Clean pads at least monthly.
- Distilled or demineralized water will maximise the performance of the mop.
- Quality testing during manufacture may result in water droplets remaining in the tank. This is normal.
- If you shake this product the water cut-off valve will make a rattling noise. This is normal and is not a defect.

**Important:** Please ensure the power cable is wrapped loosely on the cable holders. Wrapping the power cord too tightly can cause damage.

### WARNING:

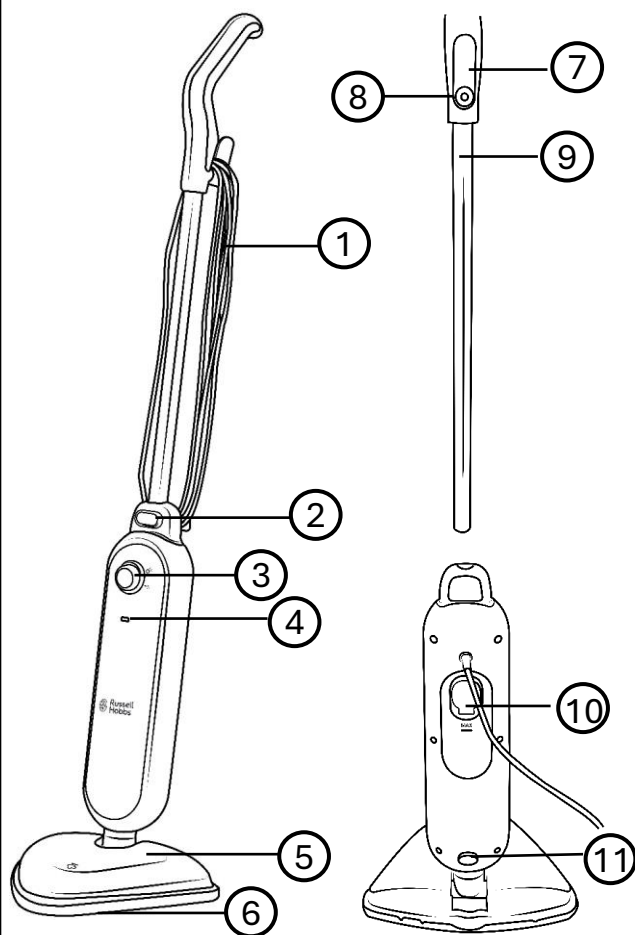
This appliance is designed to operate from a mains supply of 220-240V~ 50/60Hz. Check that the voltage marked on the product corresponds with your supply voltage.

## WARNING

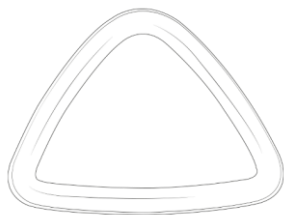
Symbol IEC 60417-5597 (2002-10) is used on the unit to indicate that this unit operates with hot water vapour (steam). To avoid scalding and burns take extra care when in use.



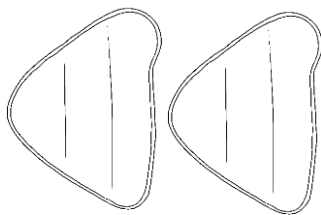
## PRODUCT OVERVIEW



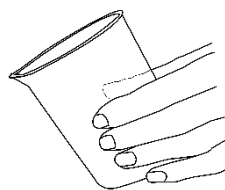
- 1 Power cord
- 2 Handle assembly release
- 3 Power dial
- 4 Power indicator light
- 5 Mop head
- 6 Carpet glider
- 7 Quick cord release and hook
- 8 Handle top release button
- 9 Handle tube
- 10 Water tank and cap
- 11 Mop head release



Carpet Glider

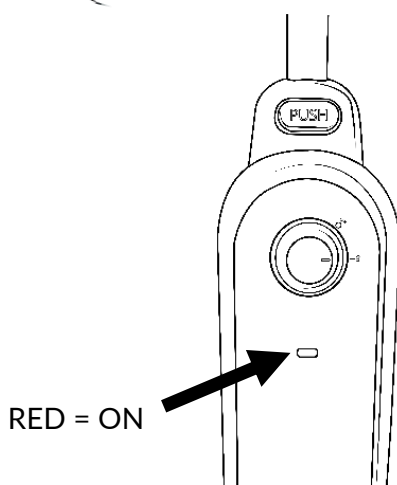
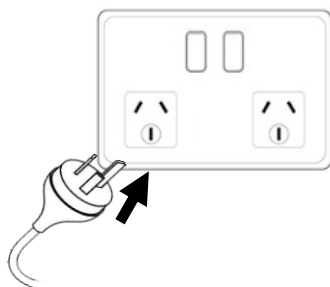
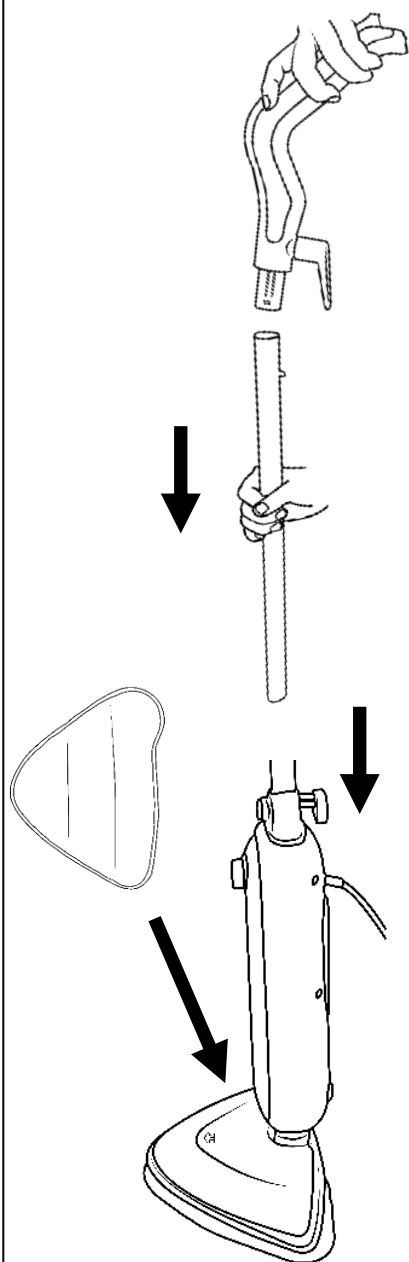


Mop Pads

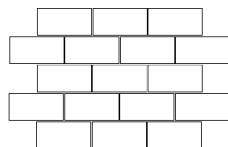
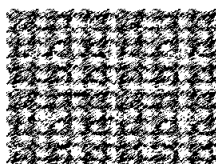


Measuring jug

## ASSEMBLY & POWERING ON



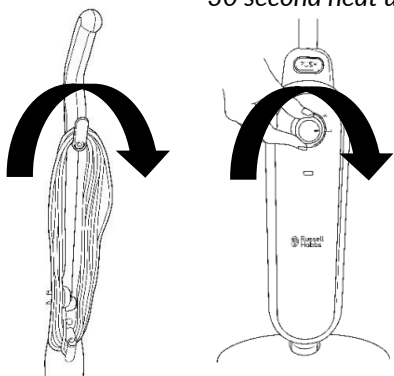
### SURFACE COMPATIBILITY



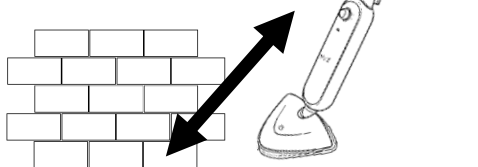
Carpet/Upholstery/  
Sealed Surfaces

## OPERATION

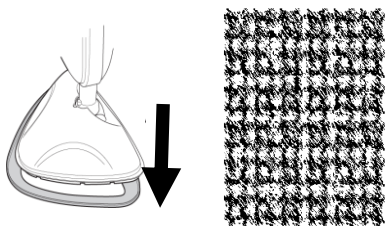
30 second heat up



Tilt mop to start steam. Stand mop upright to stop steam.

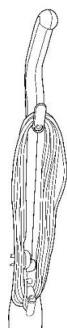


## USING ON CARPET

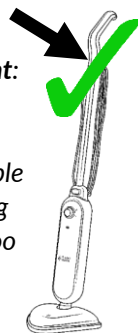


\*\*\*Always use supplied carpet glider on carpets

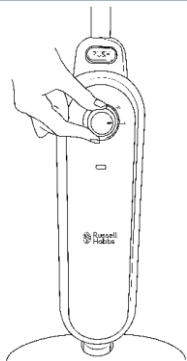
## CARRYING THE APPLIANCE



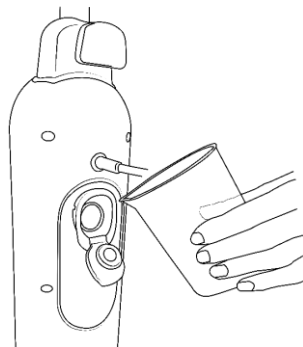
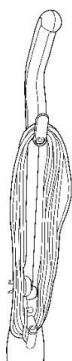
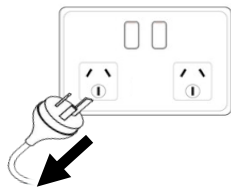
\*Ensure cord is stowed. **Important:** Ensure the power cable is wrapped loosely on the cable holders. Wrapping the power cord too tightly can cause damage.



## FILLING THE TANK

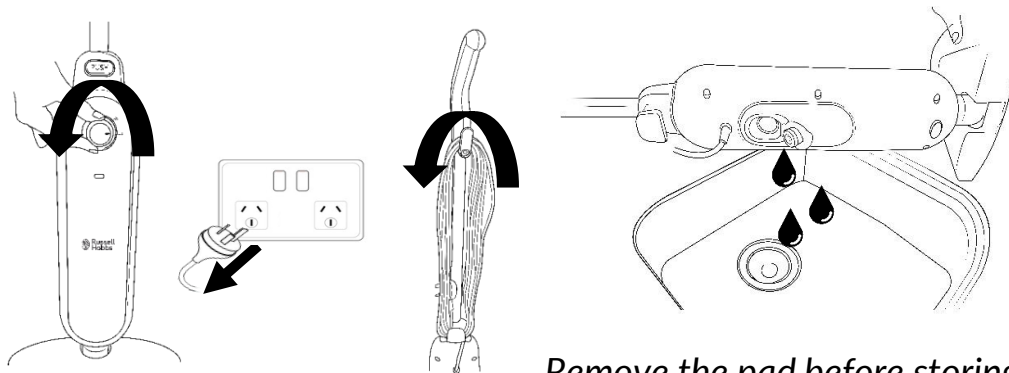


**WARNING:** Switch off and disconnect from the wall power outlet prior to filling the water tank



\*\*\*Note: attached the mop pad to the underside of the steam mop and then lower the steam mop, (with the mop pad attached), into the carpet glider. The steam mop just sits in the carpet glider. The carpet glider does not lock into place.

## STORING THE APPLIANCE



*Remove the pad before storing*

## PROBLEM SOLVING

Reduced steam/no steam is coming out	<ul style="list-style-type: none"> <li>• Check the water tank is filled</li> <li>• Check the steam dial is turned on at the front</li> <li>• Check the appliance is plugged in correctly</li> </ul>
The appliance smells	<ul style="list-style-type: none"> <li>• Check the microfiber pad is clean</li> <li>• Wash the microfiber pad in a washing machine or warm soapy water and allow to dry naturally</li> <li>• If first time use, new parts heating may cause a smell but this will dissipate quickly</li> </ul>
A puddle has formed/the floor is soaking wet	<ul style="list-style-type: none"> <li>• The mop pad is saturated</li> <li>• Wash the mop pad allow to dry naturally, or replace with a new pad</li> <li>• If still too much water, contact customer services</li> </ul>
Parts have broken	<ul style="list-style-type: none"> <li>• Contact customer services</li> </ul>
The mop pads aren't cleaning in the washing machine	<ul style="list-style-type: none"> <li>• Pads need replacing</li> <li>• Visit your local retailer, or contact customer services to purchase additional pads</li> </ul>
Mop pad maintenance	<ul style="list-style-type: none"> <li>• The mop pad is machine washable. Use standard laundry powder or detergent in a cold to warm wash (no more than 40°C). For improved results, add an Oxy-action booster.</li> </ul>

## **REPLACEMENT PADS**

Only use official Russell Hobbs microfibre mop pads with this appliance.

Replacement pads can be purchased direct from Russell Hobbs.

## **RECYCLING**

Legislation in some localities mandates that e-waste (anything with a plug, battery or cord) is disposed of through controlled recycling facilities and must not be disposed of in general household waste. For more information about recycling of electrical and battery operated appliances, please contact your local council or your local household waste disposal service.



## CUSTOMER SERVICE & WARRANTY

### **Spectrum Brands Australia Pty Ltd**

Locked Bag 3004 Braeside  
Victoria 3195 Australia

### **Customer Service in Australia**

Toll Free: 1800 623 118

Email: [consumer.enquiry@russellhobbs.com.au](mailto:consumer.enquiry@russellhobbs.com.au)

Website: [www.spectrumbrands.com.au](http://www.spectrumbrands.com.au)

### **Spectrum Brands New Zealand Ltd**

PO Box 9817 Newmarket  
Auckland 1149 New Zealand

### **Customer Service in New Zealand**

Toll Free: 0800 736 776

Email: [info@russellhobbs.co.nz](mailto:info@russellhobbs.co.nz)

Website: [www.spectrumbrands.co.nz](http://www.spectrumbrands.co.nz)

## **Spectrum Brands Australia Pty Ltd and Spectrum Brands New Zealand Ltd Warranty Against Defects**

In this warranty:

**Australian Consumer Law** means the Australian consumer law set out in Schedule 2 to the Competition and Consumer Act 2010;

**CGA** means the New Zealand Consumer Guarantees Act 1993;

**Goods** means the product or equipment which was accompanied by this warranty and purchased in Australia or New Zealand, as the case may be;

**Manufacturer, We or us** means:

1. for Goods purchased in Australia, Spectrum Brands Australia Pty Ltd ABN, 78 007 070 573; or
2. for Goods purchased in New Zealand, Spectrum Brands New Zealand Ltd, as the case may be, contact details as set out at the end of this warranty;

**Supplier** means the authorized distributor or retailer of the Goods that sold you the Goods in Australia or in New Zealand; and

**You** means you, the original end-user purchaser of the Goods.

1. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law, or the CGA. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. The benefits provided by this Warranty are in addition to all other rights and remedies in respect of the Goods which the consumer has under either the Australian Consumer Law or the CGA. The original purchaser of the Goods is provided with the following Warranty subject to the Warranty Conditions:
3. We warrant the Goods for all parts defective in workmanship or materials for a period of 2 years from the date of purchase (Warranty Period).

If the Goods prove defective within the Warranty Period by reason of improper workmanship or material, we may, at our own discretion, repair or replace the Goods without charge.

# Warranty Conditions

1. The Goods must be used in accordance with the manufacturer's instructions. This Warranty does not apply should the defect in or failure of the Goods be attributable to misuse, abuse, accident or non-observance of manufacturer's instructions on the part of the user. As far as the law permits, the manufacturer does not accept liability for any direct or consequential loss, damage or other expense caused by or arising out of any failure to use the Goods in accordance with the manufacturer's instructions.
2. Exhaustible components (such as batteries, filters and brushes) of the Goods are included under this Warranty only where there is a defect in workmanship or materials used.
3. The warranty granted under clause 3 is limited to repair or replacement only.
4. Any parts of the Goods replaced during repairs or any product replaced remain the property of the manufacturer. In the event of the Goods being replaced during the Warranty Period, the warranty on the replacement Goods will expire on the same date as for the Warranty Period on the original Goods which are replaced.
5. In order to claim under the warranty granted under clause 3 you must:
  - a) Retain this warranty with your receipt/proof of purchase; and
  - b) Return the Goods to us at the relevant address or to the Supplier by prepaid freight within the Warranty Period accompanied with (i) the legible and unmodified original proof of purchase, which clearly indicates the name and address of the Supplier, the date and place of purchase, the product name or other product serial number and (ii) this warranty.
6. This warranty is immediately void if:
  - a) Any serial number or appliance plate is removed or defaced;
  - b) The Goods have been serviced or otherwise repaired by a person not authorised to do so by us or where non approved replaced parts are used.
7. The Goods are designed for domestic use only. The Goods must be connected to the electrical voltage requirements as specified in the ratings label located on the Goods.
8. This warranty does not cover the cost of claiming under the warranty or transport of the Goods to and from the Supplier or us.
9. This warranty is only valid and enforceable in Australia against Spectrum Brands Australia Pty Ltd and in New Zealand against Spectrum Brands New Zealand Ltd.

Contact us or the Supplier for further details.

## Register your product online

If you live in Australia please visit: [www.spectrumbrands.com.au/warranty](http://www.spectrumbrands.com.au/warranty)

If you live in New Zealand Please visit: [www.spectrumbrands.co.nz/warranty](http://www.spectrumbrands.co.nz/warranty)

Registration of your warranty is not compulsory, it gives us a record of your purchase AND entitles you to receive these benefits: Product information; Hints and tips; Recipes and news; Information on special price offers and promotions.

**Any questions?** Please contact Customer Service for advice.

NOTES

